

LUH Community Health Needs Survey 2014

1. What services do we provide that are especially important to you?

ER, Lab, Radiology, Walk-In Clinic, & Providers.

2. Are there services that you would like improved or expanded?

More appointments available for primary care, birthing center, pediatrician, Walk-In Clinic 7 days a week, Allergist, expanded Cardiac Clinic, Nutritional classes, 2nd EMS crew & cheaper lab work.

3. What is the biggest need in our community that Lower Umpqua Hospital can help meet?

Expanded hours for Walk-In Clinic, Drug & Alcohol programs, Elderly caretakers, Wellness programs, more primary & specialty doctors, Mental Health programs/providers, Nutrition classes, Dental Care, Diabetes classes, & ER care.

4. What is the biggest barrier to good health in our community?

Lack of wellness activities, specialists, pediatricians, mental health, diabetes care and community outreach.

5. What health services, programs or specialists would you like to have available in the community?

Nutritional services, pediatricians, OB (including midwives), mental health services, allergist, cardiologist, dermatologist, Walk-In Clinic 7 days a week, Dialysis, community outreach (school, health fair, education), urology, & geriatric specialist.

6. What is the best form of communication for you?

Newspaper – 16

Coffee Break – 17

Internet - 25

Facebook – 13

Direct Mail – 33

Write-in votes for Radio (1), Telephone (1), email (2), & text (1)

There were sixty-four (64) surveys collected. We sent out surveys in the PUD electric bills, emailed out to those patients who had given us email addresses, and posted on our website and Facebook using Survey Monkey.

We will be responding to the community using personal communication (for those who had a comment and left a contact number), writing a column in the newspaper weekly to address areas and using the next edition of the Partners in Care newsletter.