

EXHIBIT G

PUBLIC RELATIONS REPORTS  
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## Public Relations / Electronic Health Record Report April 2015

### Public Relations -

It is that time of the year.....Hospital Week! The agenda could possibly change a bit, but as of today this is what it looks like:

Thursday, May 7	Self Defense Class 3:00 pm – 7:00 pm
Friday, May 8	LUH Auxiliary Mothers' Day Bake Sale 9am – 3pm
Saturday, May 9	Splint & Sprint 5K Run/Walk, 9:00 am
Monday, May 11	Beacon Award Reception 5:30 pm
Tuesday, May 12	Employee Service Awards, 5:00 pm
Wednesday, May 13	Care Wear Scrub Sale 7:00 am – 4:00 pm
Thursday, May 14	Distribution of Hospital Week employee gifts Self Defense Class 3:00 pm – 7:00 pm
Friday, May 15	LUH Academy 9:00 am – 12:00 pm

During our Community Survey last summer, one item stood out over everything else, the public is looking for nutritional education. Over the last 6-8 months we have noticed a decrease in the attendance at the Care to Talk About sessions. We have decided to try something new starting in May. Our Registered Dietician will start hosting a free luncheon for the public on the last Wednesday of every month. Topics will include eating right with diabetes and BBQ safety.

### Electronic Health Record-

The clinic EHR meetings seem to be going very well. I think having the office managers, medical assistants and providers in one room to discuss our EHR has really helped. For two months, the meetings have been well attended by both providers and staff. Having a meeting to discuss updates to the system and work flow have seemed to help ease some of the stress. This last meeting I was able to sit back and watch positive interactions between staff as they taught each other about their best practices. The meeting was ended with laughter and smiles. I want to thank Dr. Jany for his suggestion to have the meeting and personally say thank you to him and Dr. Adkisson for their attendance at both meetings and for their positive attitudes. They are a delight to work with and I really appreciate them!!

Respectfully Submitted,  
Jody Henderson

**Public Relations / Electronic Health Record Report**  
**May 2015**

**Public Relations -**

This year during Hospital Week we continued with some great traditions:

- Splint & Sprint – There were 84 participants that registered for the race. Of those registered, 47 were under the age 18. It was a beautiful day with clear skies and no wind.
- Employee Service Awards – The Hospital honored 20 employees for their dedication and commitment to the patients we serve.
- Beacon Award – The Lower Umpqua Hospital Foundation honored Carla Hedgepeth for her commitment and dedication to the SMART program at Highland Elementary and Scottsburg Rural Fire Department for their efforts to help protect the community of Scottsburg.
- Employee Gifts – All employees who worked 80 hours or more during the month of March received a Contigo water bottles and a \$5.00 gift card to Subway.

We also had some new events that were very successful.

- Community project – We joined forces with the City of Reedsport to clean up Centennial Park. Along with the Cities 4 employees, the hospital came in full force with 16 employees and their family members help clean up the park. In three hours we were able to lay the entire bark mulch trail from one side of the trail to the other. It was a lot of work but a great team building exercise.
- Self Defense Training – 17 employees took part in a self-defense training class. If you have never taken one of these classes, I would recommend it for anyone. It is a four hour intense workout aimed at showing you how to defend yourself in a life or death situation. Statistics show that one-in-four women will be assaulted during their life time.

If you haven't had a chance to like us on Facebook, I would highly recommend doing so. We had a lot of community engagement during the last week with all of the excitement of Hospital Week.

There will be a farewell reception held for Dr. Janet Patin on June 6<sup>th</sup> at the Presbyterian Church from 2:00-4:00 pm for anyone who wants to come say goodbye to her and her family.

Our Registered Dietician, Jackie Brown will be starting her first lunch and learn on May 27<sup>th</sup> from noon to 1pm in the conference room of the Hospital. This event is open to the public and is free of charge. Please see the attached flyer.

The first week of May our spring edition of the Partners in Care Newsletter was published and distributed in the Umpqua Post. This edition was focused on new services, new providers, and Hospital Week. The next edition we will be focusing on follow-up from the Community Survey that was completed last fall.

**Electronic Health Record-**

In March the Hospital hired an outside company, Redhawk to come and complete an Information Technology Assessment. A lot of valuable information was gathered and compiled to create two reports that we are now using as the basis to correct and modify our computer network. IT is working to create a plan of action along with Kristi Kauffman and myself working directly with Redhawk and Healthland to look at better ways to set up our EMR servers. The assessment was very informative and helpful in determining what direction we need to take for the future.

Respectfully Submitted,  
Jody Henderson

## **Public Relations / Electronic Health Record Report June 2015**

### **Public Relations -**

The reception for Dr. Janet Patin was on June 6<sup>th</sup> at the Presbyterian Church in Reedsport. Family, friends, and patients showed up to wish her farewell.

Our Registered Dietician, Jackie Brown held her first lunch and learn on May 27<sup>th</sup> from noon to 1pm. There were 8 in attendance. The next session titled "Organic, Natural, Non-GMO... That means good for me, right?" is on June 24<sup>th</sup>.

At the Board meeting I will give an update on the status of the Health Department. Lori Groves and I attended the Commissioners meeting on Wednesday, June 10 and had the opportunity to sit down and talk with Commissioner Freeman.

### **Electronic Health Record-**

We are continuing to work on a plan of correction for the network assessment that was completed in April. There have been small set up changes and configuration of devices that we have been able to do that have made huge positive impacts on the speed of our electronic health record.

Small sub-committees have been meeting monthly to work on specific EMR projects to help with organization, documentation and flow of patients. I think with the help of the staff we are finally at a point where we are comfortable with Centriq and moving toward a more streamlined process for documentation.

Respectfully Submitted,  
Jody Henderson

## **Public Relations / Electronic Health Record Report August 2015**

### **Public Relations -**

The Lunch and Learns with Jackie Brown on the last Wednesday of each month seem to be very well received by the community. We started the luncheons a couple months ago and had anywhere from 5-8 people. The last one on July 29<sup>th</sup> was the start of a 3-month session on weight management. We had 37 people attend and standing room only. I am hoping this is the start of a great way to promote the Hospital and educate the community. Last fall when we completed the community survey, education and nutrition were high on the list of wants from the community. I am very pleased that we are able to provide this service free to our community.

This year marks the third annual LUH Health Fair. Kristin Edmond, Michael Lenington, and Jamie Swafford are doing an amazing job preparing for the event. The Reedsport/Winchester Bay Chamber of Commerce will also be giving out a little over \$37,000 to local organizations from the DuneFest Charity Auction. Mark your calendars on September 17<sup>th</sup> from 3-7pm for a wonderful event.

### **Electronic Health Record-**

Currently, we are working on our second pilot project with Healthland. Throughout the year they gather feedback from clients on what should be changed with their system. They then take those requests and develop changes. This occurs probably 3-4 times a year. We have been approached twice this year to work with them on this process. Mostly because we have a complete system (clinic, hospital, materials management, & financial management) and partly because we are thorough and active in giving them items that we would like corrected.

They take their new upgrades and implement them into our testing environment. Then we run all the upgrades through rigorous testing with our testing environment (which does not affect our current system that everyone uses). This process takes a couple months usually and then after approval from us, Healthland loads the release into our live environment.

I just want to say thank you to everyone who takes part in this process. We have been able to make quite a few changes over the year that our physicians and clinical staff have been asking for. It's a very time consuming process but well worth it.

Respectfully Submitted,  
Jody Henderson