

LOWER UMPQUA HOSPITAL JOB POSTING

Position	Nurse Care Coordinator
Department	Care Coordination
Status	Full-time
Post Date	October 5, 2017
Date Available	October 5, 2017
Close Date	Until filled

Essential Duties:

- Provide a coordinated strategic approach to detect early and manage effectively the chronically ill patient population.
- Implement an effective internal tracking system and identified patients.
- Coach patients/families toward successful self-management of their chronic disease.
- Utilize tools and documents that support a guided care process, collaborate with patient/family toward an effective plan of care.
- Assess patient and family's unmet health and social needs.
- Provide effective communications to improve health literacy.
- Develop a care plan based on mutual goals with patient, family and provider's emergency plan, medical summary, and ongoing action plan, as appropriate. Monitor patient adherence to plan of care and progress toward goals in a timely fashion, and facilitate changes as needed.
- Create ongoing processes for patients/families to determine and request the level of care coordination support they desire over time.
- Facilitate and attend meetings between patient, families, care team, payers, and community resources, as needed.
- Attend and actively participate in all Care Coordination related training and meeting activities (Health Coach certification, quarterly Regional Workshops, monthly cohort calls with other NRACO Care Coordinators and Coaches).

Minimum Requirements:

- Current Licensure as a Registered Nurse OR Licensed Practical Nurse required.
- Previous experience in caring for chronic disease patients required.
- 3-5 years experience in clinical or community health setting preferred.
- Previous Care Coordination, Case Management or Home Health experience preferred.
- Demonstrates evidence of essential leadership, communication, education, collaboration, and counseling skills.
- Effective organizational skills and demonstrates ability to maintain accurate records and notes.
- Previous experience with health IT systems and data reports preferred.
- Previous experience with mobilizing community resources, navigating patients through the healthcare continuum, and working with disparate populations preferred.
- Ability to identify and implement appropriate patient communication strategies and overcome accessibility barriers, as required.

Lower Umpqua Hospital offers competitive wages and benefits.

Our employer paid benefits include:

Health/Dental/Vision Insurance (at low cost to the employee)
 Short-Term Disability
 5% Employer Contribution into Retirement Plan
 Generous PTO Accrual
 Life Insurance Equal to Annual Salary
 Generous Discounts within the Health District on Medical Bills
 In-House Fitness Room

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