



Lower Umpqua Hospital is a non-profit facility, committed to providing quality medical care to people residing within our local hospital district, regardless of ability to pay. ***Financial assistance is secondary to all other financial resources available, including insurance, government programs, third-party liability and assets. You may be asked to show proof of denial from such programs before your application can be approved.*** Assistance is granted for non-elective medically necessary procedures only.

Please complete the enclosed Financial Assistance application. Once completed, contact our Financial Counselor to set up an appointment to discuss the application. Appointments may be made between 8:00 am and 5:00 pm Monday through Friday. Please bring all required financial documentation to this appointment to avoid any delays in processing. If you need assistance filling out forms, please indicate this when making the appointment.

We will need the following documentation along with the application in order to complete the process:

- 1. A copy of the most recent tax returns filed. If taxes are not filed, please attach a note stating that you do not file taxes and for what reason.**
- 2. Proof of Oregon residency in the form of a copy of your Oregon driver's license or a utility bill showing your address.**
- 3. Proof of income such as the following documents:**
 - **Proof of Social Security or Retirement income**
 - **Last 3 months pay stubs**
 - **Unemployment or workers' compensation award letters**
 - **AFS award letter or disability award letter or any payment vouchers you receive**
 - **If self-employed, Schedule C and/or profit and loss statement**
 - **If Patient (household) does not have Income: Letter of (financial) support.**
- 4. All Patients must provide copies of the most recent statements for the following (if applicable):**
 - **Checking and/or Savings Accounts**
 - **Health Savings Accounts (HSA), Medical Savings Accounts (MSA), Flexible Spending Arrangements (FSA), or Health Reimbursement Arrangements (HRA)**

Once the application has been processed, you will be notified by mail whether you have qualified for a discount of your medical bills and the amount of the discount. If you qualify, your bill will be reduced and you can then contact us to make payment arrangements on the balance of the account.

If you have any further questions, or need further assistance, please contact our Financial Counselor at **541-271-6384**.

Financial Counselor
Lower Umpqua Hospital District