



Lower Umpqua Hospital is a non-profit facility, committed to providing quality medical care to people residing within our local hospital district, regardless of ability to pay. ***Financial assistance is secondary to all other financial resources available, including insurance, government programs, third-party liability and assets. You may be asked to show proof of denial from such programs before your application can be approved.*** Assistance is granted for non-elective medically necessary procedures only.

Please fill out the enclosed Financial Assistance application. Once completed, contact our Financial Counselor to set up an appointment to discuss the application. Appointments may be scheduled between 7:30am – 12:00pm & 1:00pm – 3:30pm. Monday through Friday. Please bring the required financial documentation to this appointment. If you need assistance in filling out the form, please indicate this when you call to make an appointment.

The following documentation is required to complete the Financial Assistance process:

- 1. A copy of the most recent tax returns filed. If taxes are not filed, please attach a note stating that you do not file taxes and for what reason.**
- 2. Proof of Oregon residency in the form of a copy of your Oregon driver's license or a utility bill showing your address.**
- 3. Proof of income such as the following documents:**
 - **Proof of Social Security or Retirement income**
 - **Last 3 months pay stubs**
 - **Unemployment or workers' compensation award letters**
 - **AFS award letter or disability award letter or any payment vouchers you receive**
 - **If self-employed, Schedule C and/or profit and loss statement**
 - **If Patient (household) does not have Income: Letter of (financial) support**
- 4. All Patients must provide copies of the most recent statements for the following (if applicable):**
 - **Checking and/or Savings Accounts**
 - **Health Savings Accounts (HSA), Medical Savings Accounts (MSA), Flexible Spending Arrangements (FSA), or Health Reimbursement Arrangements (HRA)**

Once the application has been processed, you will be notified by mail whether you have or have not qualified for Financial Assistance. If you qualify, your bill will be reduced based on the approved discounted amount.

If you have any questions, or need further assistance, please contact our Financial Counselor at **541-271-6384.**

Heather Bent
Financial Counselor
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Lower Umpqua Hospital District